

TERMS AND CONDITIONS



1. Primo established **Primo It Forward** to provide three (3) families free internet for a year.
2. To be eligible for **Primo It Forward** a person(s) family must have been nominated by a third Party via our online form (i.e. they cannot nominate themselves). A family may be nominated multiple times.
3. We recognise that families come in all shapes and sizes and have very different needs. **Primo It Forward** is aimed at those with children of School or Early Childhood Education age and where providing free internet is going to make a difference in their day to day lives.
4. Primo is Taranaki's locally owned and operated Internet Service Provider so the nominated family must also reside in Taranaki (the coverage area as determined by Primo).
5. **Primo It Forward** consists of;
 - a. A free installation of a broadband connection including router for 12 months
 - i. the type of connection and plan required will be determined in order of the following by the location of the family home.
 1. Wireless Unlimited
 2. UFB Starter 50/10 Unlimited
 3. FWA Urban/rural unlimited
 - ii. the 12-month period will start when the connection becomes ready for service.
 - iii. at the conclusion of 12 months the family may choose to disconnect, and no disconnection fees apply; or continue with the same comparable plan at 50% of the advertised monthly plan charges for a further 12 months.
 - iv. if the family moves house during the first 12-month period;
 1. Primo will cover the connection/reconnection costs of one move. Note: Continuation of the free connection cannot be guaranteed as it will be subject to the new location.
 - v. Home VoIP phone or mobile phones may be added, but are paid for by the recipient
 - b. All gear supplied remains the property of Primo
6. Nomination opening/closing dates are advertised on the Primo website and Facebook page. We aim to have the selected recipient families connected in December/January.
7. Primo's determination of the recipient families will be final, and no correspondence will be entered into.
8. **Primo It Forward** cannot be refunded or exchanged for cash.
9. Only the nominated person(s) and their family can receive the free connection.
10. By accepting the **Primo It Forward** internet connection the chosen families give Primo exclusive permission to use their names and photographs in connection with **Primo it Forward**, now and in the future for promotion and marketing purposes and waive any claims to royalty, right or remuneration for such use. At Primo we respect the right to privacy, so if you would like us to keep your personal information confidential, then please let us know immediately upon entering into any agreement with us.
11. All standard Primo and Competition Terms and conditions apply.