

Primo is the company that builds, owns, and operates the fibre network in Egmont Village.

We require consent from you as the property owner or authorised agent of the owner to consent to the installation works to be performed on your property. Where there is a shared driveway or common area, we require all parties to sign for consent.

Primo is committed to ensuring our installation work has minimal impact.

- All work will be carried out to a professional standard in accordance with legal requirements and industry standards.
- We will use the installation method that has the least impact.
- Our contractors will conduct themselves professionally.
- Our contractors will endeavour to minimise disruptions and will leave the site in a neat and tidy state once the work is complete.

Before we can begin the fibre installation at your property, you will need to:

- Confirm that your property is within our build area, you would have received a letter from us in the mail.
- Be the owner of the property, or an authorised agent of the owner of the property, or have permission from the owner before completing the installation.
- Be available for us to visit your property to scope/install on the same day.
- Provide us with all the necessary consents we require of you.

**To confirm consent, please complete the following details.**

*The details you provide will be used to assist Primo with providing you services, including updates and service improvement.*

<b>STREET NUMBER AND NAME</b>	
<b>CUSTOMER NAME</b>	
<b>EMAIL ADDRESS</b>	
<b>PHONE NUMBER</b>	
<b>INSTALLATION TYPE</b>	<input type="checkbox"/> 24 MONTH CONTRACT with FULLY SUBSIDISED INSTALLATION: \$0.00 <input type="checkbox"/> 12 MONTH CONTRACT with PARTIAL SUBSIDISED INSTALLATION: \$621 inc GST <input type="checkbox"/> 0 MONTH CONTRACT with QUOTED INSTALLATION: \$POA
<b>THINGS YOU NEED TO TELL US</b> <i>Hazards, underground utilities etc</i>	

**Health & Safety** – our contracted fibre technicians will take all safety precautions necessary to keep themselves, you and your property safe from harm or damage. If you know of any specific hazards on or around your property, let our contractors know.

**Avoiding damage** – Our network equipment can sometimes be at risk of damage if you plan any work or renovations around the installed location above or under the ground. For your own safety please don't remove, damage or play with the network equipment.

**Before U Dig** – Before you plan to dig the ground around our network gear, ensure you follow the guidance at [www.beforeudig.co.nz](http://www.beforeudig.co.nz)

**If you damage our network gear, please call us 0800 123 774. We may need to apply a charge to repair it.**

**By signing this form, you are supplying the following consents and acknowledgements to PrimoWireless Ltd (trading as Primo)** and its approved contractors to install, inspect, maintain, repair, relocate, test, upgrade and/or remove broadband network equipment and related components including the common distribution point, break out boxes, optical network terminals and units, and power cables (Primo's network gear). This may involve digging, trenching, removing lawn and gardens, attaching cables, drilling holes, mounting conduits and electronics enclosures to structures, and other such necessary work to install a fibre optic cable.

1. I am authorised to and give consent on behalf of all legal owners of the property described in this form.
2. I acknowledge and agree that this consent will continue while Primo's network gear, remains installed in, on, over or along the property, including shared driveways, right of ways, or common areas of the property described on this form.
3. I acknowledge and agree that Primo has continuing ownership of the Primo Network gear.
4. I acknowledge and agree that this consent will continue to apply for any later or future planned installation works for another property owner under a shared driveway, right of way or common area agreement.
5. If a shared driveway, right of way, or common area accessway is deemed to be a 'road' under the Telecommunications Act 2001, this form acts as the notice required under s135 of that act and I confirm that there are no additional conditions for you to perform the planned installation works other than those agreed in this form between us.
6. When meeting with Primo representatives I will make them aware of exact locations of my underground pipes, utilities, cables, sprinkler or water systems, septic tank systems and other underground structures. If the Primo team damage any of these or other unknown items that we are not made aware of, I accept that I am responsible to repair myself at my own cost. I understand Primo follows a policy of all-care but no responsibility for these items. Cable installation depth will be at least 300mm.
7. I agree that Primo will take steps to restore surfaces such as placing soil back into trenches, covering concrete cuts with sealant, putting back pavers and sprinkling grass seed but major restoration tasks beyond these simple quick tasks may be my own responsibility.
8. When I meet with the Primo representative and discuss and agree the install, this is with the best of intentions, sometimes unexpected changes may need to be made and if I am not present on site during the installation to authorise such changes, Primo may use its best endeavours to continue the installation via an alternate means or route.
9. I have seen the example photos of typical installation methods and read What to expect and understand that these methods will be used during the installation of the requested fibre optic service. More so, I have considered the appearances of the equipment shown to me in the example photos and how the cable, conduits and electronics enclosures will look on my building/structure and through my garden. Primo's representative will also discuss this with you at the scope/install. Final agreement of the install is with you on the day.
10. If we or our approved contractor damages any of your property while undertaking the work, we will pay the reasonable cost of repair. We will not be liable to you for any alleged, indirect, special or consequential claims, loss or damages, nor for any interruption to your Fibre services. You agree that;
  - You will use your best endeavours to provide us with details of any claim within one month after becoming aware of any such damage; and
  - You will not pursue any of our contractors or agents for any claim directly.

**CUSTOMER SIGNATURE** \_\_\_\_\_

**DATE** \_\_\_\_\_